



General terms of business 2012/13

REDUCTIONS:

- ◆ Children up to 6, **born after December 01, 2006**, ski free of charge and do not need a skipass. Children up to 8, **born after December 01, 2004**, get a free skipass for the period the adult accompanying them acquires one (not valid for hourly passes, half day passes and day passes, group passes, seasonal passes with choice of days and seasonal passes. These skipasses require **a photo and an identity card**). Children's reductions are granted from age 6 to the 15th birthday, **i.e. to kids born after December 01, 1996**, - children older than 14 need an identity card.
- ◆ By accepting the skipass for the child under age **the adult receiver declares** to know the respective regulations and to accept them without restrictions, **to take on the responsibility for the child when using the lift facilities and to make sure the lifts are used under direct surveillance**.
- ◆ **Senior citizens** aged 65 and older, **born before December 01, 1947**, get the reduction for senior citizens.
- ◆ **Reductions** for severely disabled people at presentation of documentation.
- ◆ **Reductions** of all kind are only granted with respective documentation. Self explanation will not be accepted. The person interested in the reduction needs to be present at the cash desk.
- ◆ **Group reductions** from 15 persons upwards on request (with the exception of all special offers listed on www.speikboden.it).

SKIPASS:

- ◆ All skipasses for 5 days and more need a photograph (made on the spot). The owner of the skipass must show the skipass to the lift staff or inspectors if requested to do so and allow identification.
- ◆ The skipass is a **personal document. It can neither be transferred nor exchanged**. There is no possibility to reduce or extend the validity of the skipass acquired. Skipasses that have been lost, stolen, deliberately damaged or taken away are neither given back nor replaced. Any abuse can lead to the annulment of the skipass. Civil and criminal measures may be taken.
- ◆ The skipass is only valid during the normal hours of business.
- ◆ **The 3-hour-card** is only valid on Speikboden starting with its first use at the lift.
- ◆ All skipasses (except single runs) are issued on contact-free rechargeable key cards. **A deposit of € 5, 00** is charged for each keycard. The deposit is returned to the full when the keycard is given back undamaged.
- ◆ The skipass is **only refunded in case of ski accidents** from the day presented at the cash desk. A **doctor's certificate** issued by a doctor working in the Tauferer Ahrntal or in the hospital the injured person has been taken to is necessary. The doctor's certificate must state that the owner of the skipass can no longer ski as a result of the injury. **Accompanying people or family members have no right to refunding**. The amount to be refunded depends on the days already used. No refunding is possible for hourly passes, half-day and day passes.
- ◆ For the usage of the skipass in the skiing area Klausberg are to observe the conditions of this area.

PRICES & PRIVACY:

- ◆ according to price list (errors excepted). With high and low season overlapping the cash desk computer calculates the respective price.
- ◆ The ticket (skipass, daypass and single run) replaces the fiscal receipt (decree of 30th June 1992).
- ◆ The use of the skipass presupposes the knowledge and acceptance of the conditions of sale.
- ◆ The information laid down by article 13 of the decree 196/2003 is displayed in the skipass offices and listed on the internet site. According to article 23 of the decree 196/2003 the purchaser of the skipass agrees to his personal data being used for marketing purposes.

SLOPES:

- ◆ The classification of the slopes is not binding and has only informative character. It is not guaranteed that all slopes are open. **For safety reasons the slopes mustn't be used outside the hours of business (before 8.00 and after 16.30)**.

RESPONSIBILITY:

- ◆ The skier skis at his own risk. Each skier must behave so as to neither endanger other persons nor cause damage to people or objects. The skier needs to adjust his performance to his skills and the various conditions (slopes, view, snow) as well as to respect the various signs. The F.I.S. slope rules and the provincial law for slope regulation need to be respected.
- ◆ **Off-slope skiing** is strictly forbidden because of danger of avalanches and the protection of flora and fauna.

HOURS OF BUSINESS CASH DESK:

- ◆ Skipasses can be purchased from 8.15 to 17.00.

HOURS OF BUSINESS SKILIFTS:

- ◆ The skilifts are open from 8.30 to 16.00. Last descent at 16.30 (cableway Speikboden).
- ◆ There is no compensation for any limitation of business. No responsibility is taken for all lifts of the Tauferer Ahrntal working and all slopes being skiable.
- ◆ At the beginning and the end of season some lifts and slopes may not be open. The skipass is valid until April 07, 2013 at those lifts where snow conditions and number of skiers allow business.

COMPLAINTS:

- ◆ Complaints or suggestions are to be provided with an address and to be sent to: **Speikboden AG**, Drittelsand 7, I-39032 Sand in Taufers (BZ) or info@speikboden.it or Fax +39 0474 679018.